Apology Email for Missed Appointment or Delay

Dear [Client's Name],

I wanted to sincerely apologise for [Missing/Being Late for] your cleaning appointment. I understand how inconvenient this was for you. I will do everything possible to ensure this doesn't happen again.

To make up for the inconvenience, I would like to offer [Discount or Free Service] on your next booking.

Thank you for your understanding.

Best regards, [Your Name]

